

# APHA.org Log In Credentials FAQs

We've made it easier for you to log into your APHA profile.

## **What changed?**

Instead of providing your Member ID to log into [APHA.org](https://www.apha.org), you now simply use the email address associated with your APHA account.

## **What did NOT change?**

Your password to log into [APHA.org](https://www.apha.org) has not been changed.

## **How do you log into your APHA account?**

Visit [APHA.org](https://www.apha.org) and enter the email address associated with your APHA membership and your current password.

## **What if you don't have a current APHA membership?**

Visit [APHA.org](https://www.apha.org) and enter the email address associated with your lapsed APHA membership, or that you used when registering for a prior event or purchasing something in the past, and your current password. If it doesn't recognize your email address, you may need to create a new account. To start this process, select "Join today!"

## **What if I don't know my current password?**

You can reset your password by clicking "LOGIN" near the top right of [APHA.org](https://www.apha.org) and then clicking on "Forgot my Password." If you reset your password, please wait five minutes before trying to log into the site. The system needs this time to reset and recognize your new password.

## **What is the promotion/drawing?**

We are entering everyone who logs into their APHA profile between now and June 2 into a drawing for one of four \$50 Amazon gift cards.

## **How do I review/update my APHA profile?**

Visit [APHA.org](https://www.apha.org) and click on "LOGIN" near the top right of the page. Enter your email address and password. After logging in, select your name near the top right of the page and then "My APHA" to view and update your info.

## **What if I don't know what email address is associated with my APHA membership?**

Any APHA staff member should be able to help you identify the email address associated with your APHA account. Or contact APHA Membership Services at [membership.mail@apha.org](mailto:membership.mail@apha.org) or 202-777-2400.

## **Questions? Need help logging in? Need help updating your APHA profile?**

Please contact APHA Membership Services at [membership.mail@apha.org](mailto:membership.mail@apha.org) or 202-777-2400.

## **What about APHA websites that already requested my email, not a member ID?**

There has been no change to the log-in process for *AJPH* or any other APHA website that was already using an email instead of a user ID.