

The American Public Health Association is committed to making the Annual Meeting accessible to the widest range of people possible. This guide has been designed to provide city-specific information about accessibility at the APHA Annual Meeting (including information about transportation, housing, accessible restaurants, tourist information, access services, and equipment rental, etc.). Please let us know of ways in which we might be able to serve you better. Visit the APHA Annual Meeting website for more information, www.apha.org/annualmeeting.

Become a member of the APHA Disability Section and receive regular updates about new services and issues of interest: www.apha.org/apha-communities/member-sections/disability-section.

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Accessibility Policy

It is the policy of the American Public Health Association to hold events (meetings, conferences and professional gatherings) where physical and communication barriers do not exclude people with disabilities from attending and participating. Anyone requiring accommodations in order to participate in the APHA Annual Meeting is asked to check the appropriate box on the registration and housing forms and attach a written description of your requirements. Specific requests can also be made directly at access@apha.org or by phone at 202-777-2475.

APHA Meeting Properties

APHA's 2018 Annual Meeting and Expo takes place at the San Diego Convention Center and the Hilton San Diego Bayfront. Sixteen additional hotels in the downtown area make up the rest of the official APHA room block.

Getting Around the San Diego Convention Center – 111 W Harbor Dr, San Diego, CA 92101

The San Diego Convention Center is in the heart of a vibrant, walkable downtown area, located on the sparkling San Diego Bay. The SDCC is located within walking distance of thousands of hotel rooms and hundreds of restaurants. The San Diego Convention Center is fully accessible. All restrooms are ADA accessible and elevators are equipped with Braille signage.

The exhibit halls are located on the ground floor of the SDCC and the meeting rooms are on the Mezzanine and Second Levels. To access the meeting rooms, there are elevators near the center of the SDCC, along with an outdoor elevator by the Sail Pavilion. APHA will not be using the Exhibit Halls closest to the Hilton San Diego Bayfront.

Getting Around the Hilton San Diego Bayfront – 1 Park Blvd, San Diego, CA 92101

The Hilton San Diego Bayfront Hotel is located next to the San Diego Convention Center, closest to Hall H. It is across a wide access road with a crosswalk but no light. The hotel is ADA compliant with wheelchair access, Braille signage and in-room strobe fire alarms. Staff is trained to accommodate guests with special needs so that everyone has an enjoyable and safe stay.

The Hilton proudly provides accessible guest rooms which are equipped with the following items:

- Bathtub with grab bars
- Roll-in shower
- Audio/Visual smoke detectors
- Telephone alert device
- Wheelchair accessible doors
- In-room strobe fire alarms
- Closed captioning on televisions

Hotel Accessibility Surveys

Each year APHA collects detailed accessibility surveys from all official APHA hotels. This information is provided to our members and registrants to assist them in selecting the hotel that best meets their needs. These surveys (completed by the hotels) provide information about accessible entrances, parking and drop-off areas at the hotels and information regarding accessible public areas, guest rooms, meeting rooms, restaurants, hotel amenities and assistive devices. A spreadsheet, comparing the results of these surveys is available as a PDF file on the APHA Access Web page, www.apha.org/meetings/access. Copies of the survey results can also be requested from access@apha.org or by calling 202-777-2475.

Access Services Onsite

Accessibility Booth

An accessibility booth will be set up in the Sails Pavilion of the San Diego Convention Center. APHA continues to provide this service to address the concerns of registrants with accessibility needs. Stop by to find out how to navigate between APHA properties, arrange for the use of assistive listening devices, get information about the complimentary ADA van service and more. The accessibility booth will be open during registration hours.

Accessible Transportation

Limited complimentary wheelchair accessible van service will be provided between the San Diego Convention Center and official APHA Annual Meeting hotels.

- **On Call Accessible Transportation**

Wheelchair accessible van transportation can be scheduled upon request. Visit or call the ADA Van Service located just inside the Exhibit Hall B entrance of the San Diego Convention Center to make arrangements in advance. The phone number will be printed on shuttle signage, in the Final Program and in the badge-mailing packet. Please provide the shuttle company with advance notice of when and where you will need a pick up. Call 310-900-9525 to schedule accessible van transportation at the Annual Meeting.

- **Taxi Service for Attendees with Mobility Constraints**

Registrants with mobility issues who are unable to utilize APHA's on call accessible transportation option may utilize cab service to and from official APHA hotels and the San Diego Convention Center. APHA will reimburse for taxi fares between official APHA Annual Meeting properties. Submit all receipts to APHA after the meeting (c/o Conventions Dept., 800 I Street, NW, Washington, DC 20001) **no later than Dec. 7, 2018.**

The following taxi companies in San Diego currently operate wheelchair accessible vehicles equipped with ramp, wheelchair securement and shoulder and lap belt.

USA Cab – Call 619-231-1144

For San Diego taxi fare information, including meter and flat rates as well as a fare calculator, visit the Taxi Fare Finder at <https://www.taxifarefinder.com/main.php?city=SD>.

APHA will also reimburse for Uber or Lyft service for attendees with mobility constraints to and from official APHA meeting properties. Please note we are currently not aware of any Uber or Lyft cars that are wheelchair accessible. However, both Uber and Lyft are currently rolling out accessibility programs.

APHA encourages all attendees to use FRED (The Free Ride), which provides free door-to-door transportation in the downtown San Diego area.

- **Public Transportation**

San Diego Trolley

San Diego offers low cost transportation around San Diego at \$2.50 for a one-way trip. Get off at the San Diego Convention Center stop. <https://www.sdmts.com/schedules-real-time-maps-and-routes/trolley>

All trains offer accessible cars either as the front or back car. Video and written guides can be found at <https://www.sdmts.com/rider-info/accessibility>. Please note that there is a blue button on the side of the bus to deploy the ramp.

- **Parking at the Convention Center**

Accessible parking is available at the San Diego Convention Center, starting from \$15 per day. Per their website (<https://visitsandiego.com/location>), 31 spots are available in a lot located across the street with elevator access to skywalk. For additional parking locations in the downtown area, please go to <http://www.gaslamp.org/parking/>.

American Sign Language (ASL) Interpreters



Interpreters can be arranged to fit your schedule. An ASL Request Form, indicating a preliminary schedule must be submitted to APHA no later than **Sept. 14, 2018**. A final schedule of sessions is due **Oct. 12, 2018**.

Download copies of the form from <http://www.apha.org/events-and-meetings/annual/accessibility/hearing-impaired> or contact access@apha.org.

Use the mobile app, mobile or desktop version, to help you arrange your schedule (available mid-August). Select the sessions you wish to attend, add it to your phone calendar, Outlook calendar or share it with yourself to print out. Attach your schedule to the ASL Request Form to help us prepare the appropriate amount of interpreters for you.

On-site requests for interpreters can be made at the Accessibility Desk in the registration area. However, **APHA cannot guarantee that the sign language provider will be able to accommodate the request without advance notice.**

Amplification Devices

For registrations who difficulty speaking, a limited number of amplification devices will be available. To reserve an amplification device ahead of time, contact access@apha.org. Onsite, arrangements can be made through the **Freeman AV Office (Room B201)** at the San Diego Convention Center. There will be no charge for the use of this device, available on a first-come, first-served basis.

Assistive Listening Devices



For registrants who are hard of hearing, a limited number of assistive listening devices will be available. To reserve a headset ahead of time, download copies of the form from <http://www.apha.org/events-and-meetings/annual/accessibility/hearing-impaired> or contact access@apha.org. Onsite, arrangements can be made through the **Freeman AV Office (Room 17B)** at the San Diego Convention Center. There will be no charge for the use of these devices, available on a first-come, first-served basis. Keep in mind however, that this technology involves the installation of "transmitters" in the sessions you wish to attend. **One-day advance notice** is required in order to provide technicians with sufficient time to install the devices. Headphones can be picked up at the **Freeman AV Office (17B)** at the San Diego Convention Center.

CART Service

CART Service can be arranged to fit your schedule for attendees who are hard of hearing or deaf and cannot understand American Sign Language well. CART Service is only available in meeting rooms with strong internet connection and is unavailable in the exhibit hall. Attendees will need to bring their own computer and any additional requirements from the CART provider. Due to inconsistent internet connectivity, please contact access@apha.org to inquire about the possibility of CART Services.

Chemical Sensitivity

The APHA Annual Meeting is a smoke-free event. Smoking is not permitted in any of the meeting rooms used for scientific sessions, business meetings or APHA sponsored social events. Specific requests will be made to the hotels and the convention center that chemicals (including paint and cleaning products) not be used in the meeting room within 4 days of the commencement of our meeting and that only unscented products be used in guest rooms. In addition, APHA requests that its meeting attendees refrain from wearing perfume, cologne, aftershave, and other fragranced, scented, or odorous personal care products such as shampoo, hairspray, and hand lotion, for the health and comfort of meeting participants with chemical sensitivities.

APHA's official decorator, Freeman, installs carpeting just before the Public Health Expo opens. This carpeting is made from 25% recycled materials and is used at least 4 times before recycling or reselling. In some cases when the carpet is new, there may be some off-gassing that could affect people with chemical sensitivity.

First Aid Station



A First Aid Station will be staffed at the San Diego Convention Center (Hall C Lobby) during annual meeting hours. If you feel ill or need a place to lie down, go to the First Aid Station. In case of a medical emergency in the San Diego Convention Center, call 619-525-6249.

Information Desks



APHA information desks will be set up at the San Diego Convention Center and Hilton San Diego Bayfront. These desks will be staffed by temporary personnel who are knowledgeable about the hotel/convention center properties. They will also be able to provide information about the ADA van service, the APHA Program, session locations, etc. Registrants who need to request a wheelchair accessible van pick up should call the shuttle desk at the San Diego Convention Center and can do so from the information desk or the Accessibility desk.

Meeting Room Set Ups

Specific requests will be made to the APHA meeting hotels and the San Diego Convention Center regarding adequate aisle space and cut-outs for wheel chair users in all meeting rooms. Please note the standard head table set up provides a podium and podium microphone. If you are presenting a paper and require a tabletop or lavalier microphone, please notify APHA in writing at least **3 weeks in advance** of the meeting. Every effort will be made to set meeting rooms to accommodate people with disabilities both as speakers and in the audience. Please contact us at access@apha.org or by phone at 202-777-2475 with any accessibility requests.

Mobility Constraints



Due to the large size of the APHA Annual Meeting, sessions are sometimes spread out and distances between sessions can be considerable. If you are a regular wheelchair user, you should bring your chair with you. If you can get along without a wheelchair but feel that you may need one to navigate the distances at the San Diego Convention Center, electric scooters can be rented from local suppliers (see page 9 for details). Wheelchair charging stations will be available in Lobby's A and C.

All official APHA hotels are within walking distance of the convention center. See page 3 for information about the on-call ADA van service.

Scientific Program and Abstracts

Online Program

The Online Program can be accessed in advance of the meeting and is 508 compliant. Use this tool to plan your time at the Annual Meeting.

Mobile App

The Mobile App can be accessed in mid-August and is 508 compliant. Use the app to plan your schedule in advance and to peruse additional information about the Annual Meeting.

Final Program

The final printed program will be distributed at the Program Pick-Up Counters on-site in the APHA Registration Area at the San Diego Convention Center on a limited basis. This publication will provide final session, event information and locations. For updated locations and additional information, see the mobile app.

Getting To San Diego

San Diego International Airport: <http://www.san.org/>

Before traveling to San Diego International Airport, call 619-400-2400 for general information. At the airport, you can reach out to Volunteer Airport Ambassadors, Harbor Police Officers and Airport Traffic Officers for assistance.

For more information regarding accessibility, go to: <http://www.san.org/Service-Facilities/Accessibility>

To/From Airport Transportation

Public Transportation

Metropolitan Transit System (City Bus) – Route 992 to Santa Fe Depot – <https://www.sdmts.com/schedules-real-time/airport>
City bus transportation is available from San Diego Convention Center to downtown San Diego from \$2.25 per person. Service from the airport is available between 5:00 AM and 11:30 PM, with buses departing every 15 minutes on weekdays and every 30 minutes on weekends and holidays. The bus stops at Terminals 1 and 2 outside of baggage claim. For hearing impaired, call TTY (619) 234-5005. Ticket vending machines are located near the Information centers of both Terminals 1 and 2.

Airport Shuttles

Airport shuttle buses provide service from the airport to the hotels from \$9.00 per person one-way. Service from the airport is available on a continuous basis. Reservations are **highly recommended** during peak dates of the Annual Meeting. To make a reservation, go to <https://www.supershuttle.com/locations/sandiegosan/> to make your reservation. Shuttle pickup is located in front of baggage claim.

If Wheelchair-Accessible Service is needed, please indicate it on the reservation online or call for assistance. Please call no later than 24 hours prior to your flight. Your advance reservation will ensure your timely departure to the airport.

Taxi Service

Taxi stands are located outside of baggage claim. Average fare to the San Diego Gaslamp Quarter is \$18 and the ride is approximately 15 minutes depending on traffic conditions and your destination.

The following taxi companies in San Diego currently operate wheelchair accessible vehicles equipped with ramp, wheelchair securement and should and lap belt.

USA Cab – Call 619-231-1144

For San Diego taxi fare information, including meter and flat rates as well as a fare calculator, visit the Taxi Fare Calculator at <https://www.numbeo.com/taxi-fare/in/San-Diego>.

Rideshare

Lyft

APHA has partnered with Lyft to provide you with an easily accessible rideshare option. Use the code “APHA2018” to receive up to \$5 off your first two rides in the downtown San Diego area during APHA’s Annual Meeting. Lyft has accessible vehicles and must be requested through the app via settings and “Access”.

Non-Emergency Medical Transportation

Wheelchair accessible transportation is available in San Diego and can be scheduled by contacting the companies listed under Non-Emergency Medical Transportation on page 9.

For General San Diego Information:

- San Diego's visitor's site: <https://www.sandiego.org/>
- City of San Diego, CA Website: <https://www.sandiego.gov/>

For more information about accessible resources:

- San Diego's Office of ADA Compliance and Accessibility: <https://www.sandiego.gov/adacompliance>

Registration Services

The registration system provides attendees with the opportunity to indicate specific needs. Be sure to complete the information and you will be contacted by an APHA staff member to follow up on your needs. Register online at www.apha.org/meeting-registration.

Personal Aide

Should you require an aide or personal assistant to help navigate the Annual Meeting, APHA will register your aide as a complimentary guest. Email us at access@apha.org to register your personal aide (name, city and state are required for the badge). The badge for the personal aide will be mailed to the attendee. Personal aides may attend sessions and access the exhibit hall, but are not eligible to earn CE credits. If you need APHA to arrange for an aide to help you navigate the meeting, request must be submitted in advance outlining the specific type of assistance required to access@apha.org.

Housing/Hotel Reservations

Reservations

All reservations for housing at the APHA Annual Meeting must be made through the official APHA Housing Service, Spargo, Inc. Registration and Housing are integrated. Complete your registration form first and you will be linked to a pre-populated housing form.

- **Internet:** Book your reservation online at www.apha.org/meeting-housing and receive instant confirmation!
- **Fax:** Send a completed form, one copy per room, to **703-631-6288**. Forms can be downloaded from the website referenced above
- **Mail:** Send a completed form with check to **APHA Housing Services, c/o Spargo, Inc., 11208 Waples Mill Rd. Suite 112, Fairfax, VA 22030**.
- **Telephone:** APHA Housing Services [Spargo, Inc.], 8:30 a.m.-5 p.m. ET, Monday-Friday, closed government holidays at: **866-871-5085** (toll free); **703-449-6418** (international).

The online housing form provides detailed information about each hotel, including specific accessibility information. Please advise housing service reservation staff of any accessibility accommodations needed. Make your reservation as early as possible, as there are a limited number of accessible rooms available at each property. All ADA rooms are guaranteed.

Hotel Access Training

To further enhance the experiences of our attendees with disabilities, APHA offers free accessibility training to the staff at the meeting hotels, convention center and the vendors. This training is designed to heighten awareness and educate hotel and convention center staff on disability and accessibility issues prior to the arrival of APHA attendees.

Hotel Map



Hotel Information, Address, Rate (Single/Double), Distance

1. Andaz San Diego 600 F Street \$225/225 0.8 miles	7. Hilton San Diego Gaslamp Quarter 401 K Street \$250/250 0.3 miles	13. Omni San Diego Hotel 675 L Street \$245/245 0.5 miles
2. Bristol Hotel 1055 1st Ave \$235/235 1.0 miles	8. Hotel Indigo SD Gaslamp Quarter 509 9th Ave \$240/240 0.8 miles	14. The US Grant Hotel 326 Broadway \$249/249 1.0 miles
3. Courtyard by Marriot SD Downtown 530 Broadway \$189/189 1.0 miles	9. Hotel Palomar San Diego 1047 Fifth Ave \$239/239 1.0 miles	15. Westgate Hotel 1055 2nd Ave \$199/199 1.0 miles
4. Embassy Suites SD Bay Downtown 601 Pacific Highway \$229/249 0.8 miles	10. Hotel Z San Diego 521 6th Ave \$239/239 0.5 miles	16. Westin San Diego Gaslamp Quarter 910 Broadway Circle \$239/239 0.7 miles
5. Hard Rock Hotel San Diego 207 Fifth Ave \$250/250 0.4 miles	11. Manchester Grand Hyatt San Diego One Market Place \$260/260 0.3 miles	17. Wyndham San Diego Bayside 1355 North Harbor Drive \$189/189 1.5 miles
6. Hilton San Diego Bayfront 1 Park Boulevard \$262/262 0.2 miles	12. Marriott Marquis San Diego Marina 333 W Harbor Drive \$270/270 0.2 miles	

Access Services and Equipment

Please note: These references are provided for information purposes only and are not endorsed by APHA. Meeting participants are required to arrange for and cover costs associated with the renting of mobility aids (such as scooters) or access services. APHA does not reimburse for costs incurred by attendees for this equipment or access services.

Accessible Van Rentals	
Wheeler's Accessible Van Rentals 1-800-456-1371 http://wheelersvanrentals.com/	Mobility Works 1-877-275-4907 https://www.mobilityworks.com/mobilityworks-locations/san-diego-ca.php
San Diego Mobility Vans 619-807-1050 http://sandiegomobilityvans.com/	Wheelchair Getaways 1-877-388-4883 http://www.wheelchairgetaways.com/california.htm
Durable Medical Equipment/Wheelchair & Scooter Rental	
All Home Medical Supply 858-769-0444 https://www.allhomemedicalsupply.net/rentals.htm	Harmony Home Medical 858-560-8177 https://www.harmonyhomemedical.com/rentals.htm
Scooter/Wheelchair Rentals	
ScotAround Inc. (rentals available in 73 cities in US & Canada) 888-441-7575 http://www.scotaround.com/	Pacific Mobility Center 760-471-8884 http://www.pacificmobility.com
Wheelchair Source 619-234-9505 http://wheelchairsource.com	
Non-Emergency Medical Transportation	
All Points Assisted Transportation 619-244-9929 http://www.allptstrans.com/	Marquee Medical Transport 858-412-0399 http://marqueetransport.com/
TLC Medical Transport 619-284-7433 http://tlcride.com.s109978.gridserver.com/	Utopia Transportation 619-434-2144 http://utopiatransportation.com/